Kronos Users Evaluate Workforce Dimensions

What do users think of the Workforce Dimensions™ suite from Kronos? G2 Crowd, an independent review source, offers validated reviews from Kronos® customers, including the examples in this resource.

Read on to see what our customers have to say about Workforce Dimensions on its ease of use, efficiency, and support and service. Also see the awards for excellence that Workforce Dimensions has received.

For more reviews, visit G2 Crowd.com.

Ease of Use ........................................... 2
Efficiency ............................................. 3
Support and Service ............................... 4
Kronos Awards ....................................... 5

Reviewers have received a nominal incentive for their endorsement.
Ease of Use

I found the timekeeping and payroll feature very easy to use. It brings employer/employee into the 21st century, especially with ease of use. Old punch card timekeeping methods are obsolete with this tracking system. I have worked with analog and digital systems. This system eliminates “punch over” readings and prehistoric, non-real-time tracking of employees. **Saves your company money! Helps eliminate waste! Saves time and money!**

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Kronos is very user friendly and easily accessible wherever you are. It’s great for my coworkers and me. I highly recommend it for payroll services alone. One benefit is tracking paid time off through various means. Some employees have general paid time off whereas some still have paid vacation/sick/personal days. It’s really great to be able to utilize it for both.

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Anonymous
Employees: 51–1,000

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Kronos was utilized as a way of documenting our hours and any requests from the start of training to the end of my job. I loved how easy it was to quickly see my schedule from my phone, check on any errors made, and have a broad perspective on my scheduling and hours so that everything is perfectly accurate. As a worker, I am solving having to wait for my boss and employer to get back to me with my hours or schedules. With Kronos, I know right away and have easy access to it. **The biggest benefit I’ve seen secondhand is that our supervisors feel confident in our system and do not have to manually update and waste time on something as simple as payroll.**

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Anonymous
Employees: 51–1,000

*Emphasis added in these reviews.*
Kronos has a robust interface for managing all aspects of workforce time/project tracking. Not only did I use it as an employee, but it helped me manage entire factories of teams and ensure their time didn’t exceed standards set by my organization or legal requirements. This product saved me so much time when managing people and their work schedules, time off, and payroll. It was something that not only I enjoyed, but all members of my team enjoyed compared to the alternate methods. (Granted, not many people get thrilled at doing this stuff so “thrilled” means little to no complaints or issues.)

Michael S.  
Employees: 1,000-plus

Kronos makes tracking hours, sick days, and vacation days a breeze. I log my activity every pay period as a salaried employee, and I am able to run reports on my current accrual status to see how many sick days and vacation days I have remaining. The same can be said for my hourly colleagues who log their hours every day. There’s not much to dislike; it really makes the process very easy. In a previous role I didn’t have such a sophisticated system, and it made tracking PTO very difficult. We have 5,000-plus employees, so using the system helps the HR staff stay on top of all of this information for thousands of people.

Nonprofit Administrator  
Employees: 5,000-plus

I like the flexibility in this tool. What I appreciate is the ability of Kronos to integrate with other tools to fully manage our remote field team. We are using the Phobio integration to communicate socially with our teams, which is critical with the type of employees we have on our retail teams. Passport has also been a great tool to reduce windshield time for our team! Our team has been very happy with the partnership and service level provided, especially as we are integrating multiple products.

Retail Administrator  
Employees: 1,000-plus
I like the community feeling. Through the years I have always felt like I have had multiple avenues to voice my likes, dislikes, and challenges with the products. Our rep has always taken time to know our company and suggest real solutions. Even though all my suggestions are not implemented, I have had the feeling I’m heard.

Administrator
Employees: 1,000-plus

We are currently on WFC7, migrating to Workforce Dimensions after the first of the year. An area where I find Kronos exceeds is their service. If there is ever an outage or we have to open a support ticket, Kronos works very quickly at resolving and communicating with their clients. We’ll be solving several problems when we migrate to Dimensions. No more licensing issues, integration with Outlook for workforce planning ... really looking forward to it.

Automotive
Employees: 1,000-plus
**Awards**

**Workforce Dimensions Product, Innovation, and Customer Service Awards**

**2019 IT World Awards**
The IT World Awards recognized Kronos with gold awards in two categories. Workforce Dimensions earned the gold standard award for outstanding Human Capital Management Solution. AMIEE — the AI engine for managers and employees that provides predictive analytics for better people decisions — also received gold for New Product/Service, SaaS for organizations with 2,500-plus employees.

**2019 TekTonic Award for Innovation in Automation**
HRO Today honored Kronos with a 2019 TekTonic Award for Innovation in Automation for AMIEE, the game-changing AI engine for managers and employees that provides predictive analytics for better people decisions.

**2019 Ventana Research Highest Score for Workforce Management Value**
The Workforce Dimensions suite from Kronos secured the first overall ranking with the highest value score in the Ventana Research 2019 Workforce Management Value Index. This is an independent analysis of the workforce management market that ranks solution providers in categories such as capability, reliability, manageability, and usability.

**2019 Stevie Awards for Innovation in Customer Service**
The Stevie® Awards recognized Kronos with the top honor in the category of Innovation in Customer Service for the Kronos Community, a fast-growing online community where customers, partners, and product experts across all industries ask questions, share ideas, and provide product insight in real time.

To learn more about Kronos awards, visit [Kronos Awards and Recognition](#).