

Caring for our employees, families, customers, partners, and communities.

A statement from Aron Ain, CEO of Kronos

Millions of people across the globe are rethinking the ways we work every day. At Kronos we are no exception. Our teams of talented and dedicated professionals are wholly focused on embracing this changing dynamic as we care for our employees, families, customers, partners, and communities.

With this as a backdrop, our global team has never been more devoted to the success of our customers and partners. We are well-poised to respond to the rapidly changing needs for our customers, without interruption, as together we make our way through this unprecedented situation. We are adjusting our practices and doing what is needed . . . and what is right. This includes offering technical support at all hours, updating our products in response to changing legislation, assisting in repurposing our products to meet employee health concerns, and doing everything possible to help you support your business and employee needs.

Our well-planned business continuity programs have us well prepared to support our products and provide services without interruption so you can take care of your patients, customers, and the citizens in your communities. While we never imagined our focus on being prepared for a major disruption would be put to the test like this, we are proud how our teams are responding to your needs and adapting quickly to what we are now experiencing.

Every single day, including amid times of uncertainty, our family-first culture — not only for our employees, but for our customers and communities — will always remain our top priority. In the spirit of transparency, overcommunication, and caring, our leadership team is connecting with employees on a daily basis to ensure everyone feels safe, supported, and informed. We are introducing programs to help support our families too, as our work from home approach has us with our children on our laps and our pets all around.

The good news is that many of our teams, including our operations, services, and support teams have long been adept at working virtually, and I am so proud of how the rest of our teams across the globe have learned from each other and embraced this new normal of work.

To our customers, employees, families, and communities around the globe: Thank you for your continued patience, trust, and respect. We will continue to do what is right, respond to your needs, and be prepared to adjust as our environment continues to change. I look forward to moving from the current practice of social distancing, to my preferred approach of greeting each other with a handshake, high five, or a hug. It is truly our honor to serve and support you during this challenging time, and we are eager to embark on the brighter days ahead — together.

Take good care,



Aron Ain
CEO of Kronos