

The New Standard for Public Safety Workforce Management

Public safety's leading scheduling and communication solution just got even better: Introducing Kronos® Workforce TeleStaff™.

As part of the Kronos Workforce Central® suite, Workforce TeleStaff has always helped public safety organizations optimize the scheduling, communications, and deployment of personnel. And now this new version offers even more.

For example, Workforce TeleStaff has been rewritten to be 100% web-based while offering other advantages, such as a cloud-deployment option and a new Internet-based phone capability*. As a result, Workforce TeleStaff now provides the industry's most effective solution while helping IT achieve new efficiencies as well — both now and into the future.

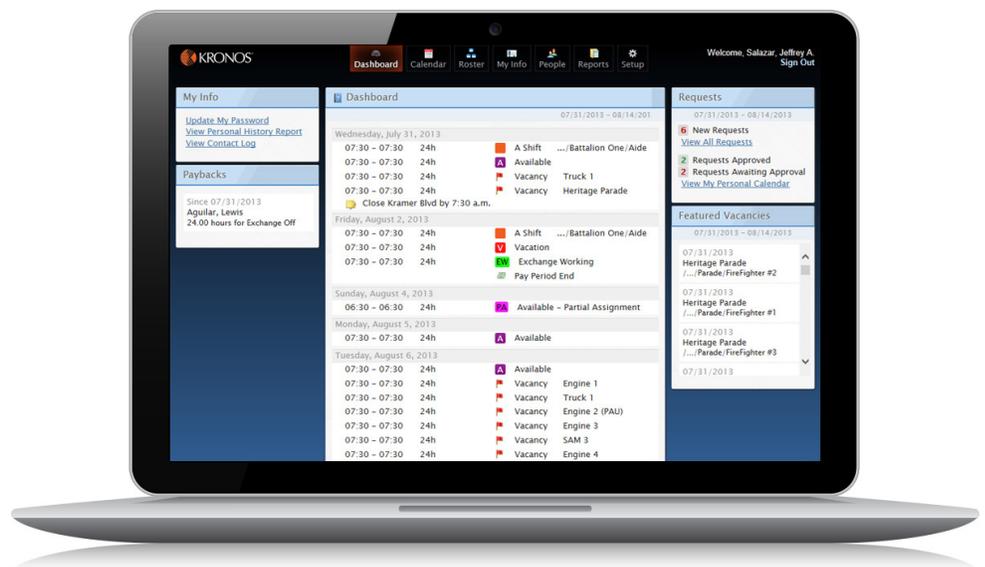
Key Benefits

- > **OPTIMIZES** the scheduling, communications, and deployment of key personnel
- > **PROVIDES** an enhanced user experience with a more intuitive user interface
- > **DELIVERS** a new Internet phone platform to send and receive fast, reliable communications
- > **OFFERS** a mobile solution with on-the-go access to Workforce TeleStaff

New technology for new results

Workforce TeleStaff now offers the best of both worlds: All of the powerful functionality you've come to rely on in previous versions but with many new features and capabilities. This functionality includes:

- Scheduling
- Notification
- Time and leave management
- Employee data centralization
- Compliance management
- Overtime management
- Emergency deployment
- Integration with other core systems
- Reporting
- Employee self-service
- Mobility



* Workforce TeleStaff contains the features and functionality of its predecessor version, 2.9, but is on a different platform from version 2.x. In addition, although Workforce TeleStaff is web-based, it may also be deployed as an on-premise solution in the customer's own environment.

New and improved usability

Public safety organizations have rigorous staffing and communication needs, which mean users have to get in to the system, get the information they need, and keep moving. To meet these demands, Workforce TeleStaff has been re-engineered to provide an enhanced user experience and improve the overall usability of the system.

Highlights of Workforce TeleStaff include:

- Enhanced click-based navigation
- Redesigned menu options
- A more modern and intuitive user interface

The screenshot displays the Workforce TeleStaff dashboard for user Jeffrey A. Salazar. The interface is organized into several key sections:

- Navigation Bar:** Includes 'Dashboard', 'Calendar', 'Roster', 'My Info', 'People', 'Reports', and 'Setup'.
- My Info:** Contains links for 'Update My Password', 'View Personal History Report', and 'View Contact Log'.
- Paybacks:** Shows a summary for user Aguilar, Lewis, indicating 24.00 hours for exchange off since 07/31/2013.
- Dashboard:** A central calendar view for the week of 07/31/2013 to 08/14/2013. It lists shifts for Wednesday, Friday, Sunday, Monday, and Tuesday, with details on shift times, durations, and types (e.g., A Shift, Available, Vacancy).
- Requests:** A summary of requests, including 6 new requests, 2 approved, and 2 awaiting approval.
- Featured Vacancies:** A list of specific vacancies, such as 'Heritage Parade / .../Parade/FireFighter #2'.

The new user interface offers a dashboard to keep a real-time pulse on your operations and workforce so you can take action faster and make better decisions.

New Internet phone platform

In public safety, the ability to send and receive fast, reliable communications is critical to protecting lives and property. Workforce TeleStaff now provides a new SIP service infrastructure for VoIP (Voice over Internet Protocol), enabling you to use the most advanced phone system technology available. Not only does this technology help increase access to first responders, it can also contribute to lower operating costs — always a benefit in public safety.

A new cloud-based deployment option

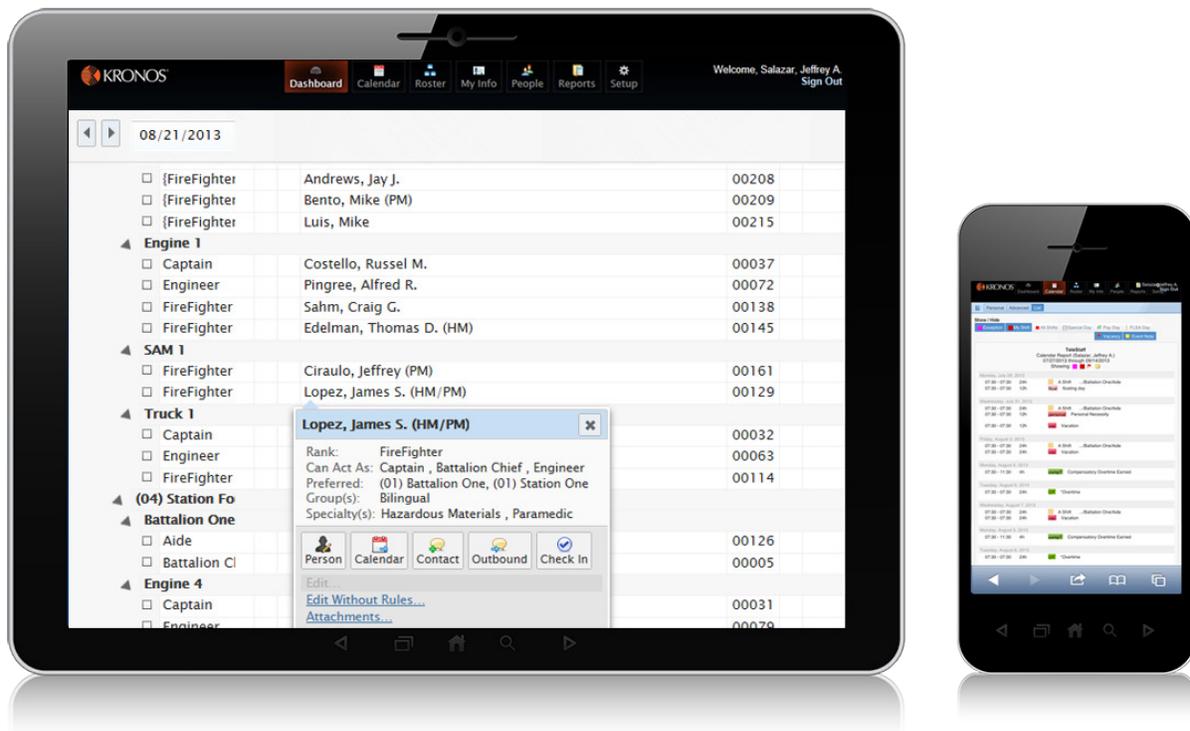
Now your organization can get Workforce TeleStaff in the way that works best for you. Workforce TeleStaff is available in an on-premise version, which is perfect for IT departments that wish to install, manage, and maintain their applications.

But this solution can now be hosted in the Kronos private cloud, where we take care of all IT-related functions — everything from hosting, installations and upgrades to backups and load balancing. Even better, all of this is delivered with a predictable monthly expense. No pressure and no stress.

A mobile solution for a mobile workforce

Just like your workforce, Workforce TeleStaff is “on the go.” No matter where your work takes you — to another department, to city hall, or even on-scene at an incident — you and your employees now have access to Workforce TeleStaff.

Whether you’re using a tablet or smartphone, you can enjoy an interface that is native to your device to gain the visibility you need, at the moment you need it.



Workforce TeleStaff: A new solution that’s right for you

With all of the functionality available in previous versions and powerful new features to improve usability, deployment, and mobility, Workforce TeleStaff now delivers a solution that’s perfect for every public safety organization.

To learn more about what’s new in Workforce TeleStaff, including ways in which this powerful, newly improved solution can help you automate your most important staff-scheduling processes, please visit www.kronos.com/publicsafety today.

