

# Kronos Mobile Apps: Workforce Management When and Where You Want It

KRONOS INCORPORATED

While technology continues to change at light speed, so too do employees' expectations for technology in the workplace. Accustomed to real-time access to important information in their personal lives, employees and managers now demand the same from workforce management technology—to provide them with anywhere-anytime access to work-related information, delivered as a simple, intuitive user experience.

Mobile technology can deliver on these expectations and present solutions that work for all employees—no matter what they do or where they work. Whether they are on location, traveling, or just away from their desks, it is essential that all members of the workforce stay connected to improve visibility, enhance employee satisfaction, increase productivity, and more.

As the global leader in workforce management solutions that enable organizations to control labor expenses, minimize compliance risks, and improve workforce productivity, Kronos® provides revolutionary new Workforce Mobile™ applications that rise up to meet the needs of today's workforce. Kronos mobile solutions boost productivity by making it easier for managers and employees to complete a wide range of workforce-related tasks on essentially all major mobile platforms.

## Mobile Technology Boosts Productivity

In a recent survey by *PAYTECH* magazine, nearly 70 percent of respondents said they believe they could be more productive with employee and manager self-service in conjunction with mobile technology.<sup>1</sup>

The Workforce Mobile solution helps organizations capitalize on this “mobile opportunity”—with benefits for employees and managers alike. “We took the high-volume tasks from Workforce Central® and created an employee app and a manager app,” said Scott Barker, product marketing manager at Kronos. “Both of these apps allow employees and managers to get the most important functionality from Workforce Central right on their mobile devices.”

For example, employees can access workforce information whenever and wherever it's convenient for them. Whether they are in line at the grocery store or on the shop floor, they can approve their timecards, request time off, view their accruals, or perform other common work-related tasks—actions that save time, eliminate questions to HR or payroll, and contribute to increased productivity.

## Improve Manager Productivity and Visibility

Organizations recognize that they need to deliver functionality that benefits managers too. Kronos Mobile Manager lets managers quickly respond to employee requests and duties that require their attention, such as basic timecard exceptions, timecard approvals, time-off requests, and more.

This gives supervisors more time to focus on critical business operations. For example, a store manager can attend to work responsibilities, even while she's away from her desk. Workforce

Mobile Manager gives her the flexibility to stay on the floor assisting customers while she approves a timecard or vacation request at the same time.

Equally important is helping managers gain more insight into critical work-related activities and trends. With Workforce Mobile, managers can easily identify exceptions or see when they need to respond to a workforce management issue. This means less digging for answers to administrative issues and more time spent on work activities that contribute to the organization's overall success.

“One of the biggest requirements we heard on a regular basis was a request for manager functionality,” Barker said. “Companies wanted their managers to have the ability to perform common, tedious tasks that take away from their managing ability. We designed Workforce Mobile to meet these expectations.”

## Native Applications

These mobile applications provide an anytime-anywhere instant connection to the Kronos Workforce Central® suite. For employees, this translates into easy access to critical aspects of their working life from the mobile devices they already use and are familiar with.

“Today's workforce enthusiastically embraces cellphones, smartphones, and tablets for everyday activities,” said Barker. “Workforce Mobile adds workforce management applications to the essential tool kit of a well-equipped, modern workforce.”

To take advantage of this familiarity, Kronos mobile applications are designed around how people naturally communicate in today's fast-paced world. They are delivered as native applications for the Android™, iPhone®, and BlackBerry®—providing a familiar user experience in each environment.

## Summary

As organizations attempt to provide workforce management solutions for an increasingly mobile workforce, Workforce Mobile is more than just a “nice-to-have” item on an organization's wish list. This solution delivers significant benefits such as improved visibility for managers, enhanced employee engagement and satisfaction, and increased productivity. All of this means Workforce Mobile helps the workforce focus on what's really important—managing their business.

To learn more about Kronos' newest release of Workforce Mobile, please visit [www.kronos.com](http://www.kronos.com). ■

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*Kronos provides the tools you need to help control labor costs. Minimize compliance risk. And improve workforce productivity. The easy-to-own workforce management solutions from Kronos make complete automation and high-quality information a reality. To learn more, call +1 800 225 1561 or visit [www.kronos.com](http://www.kronos.com).*

<sup>1</sup> “APA Trendline: Mobile Technology and Productivity,” *PAYTECH*, July 2011.