

Control Your Labor Costs and Better Comply with Labor Law Regulations

Containing labor costs is one of a casino hotel's biggest challenges. Though your workforce is your largest expense, it's also your most controllable one. And to get labor costs under control, you need be sure that you are managing your workforce in the most effective way.

Kronos iSeries Gaming can help. Specifically designed for casino hotels and gaming authorities, this solution helps you strategically manage your workforce. By placing the right employees in the right positions at the right times, Kronos iSeries Gaming helps you pay your employees correctly and comply with federal and state labor-related regulations — giving you more control over your labor costs.

Kronos iSeries Gaming is built on the IBM iSeries platform and is compatible with many back-office systems. It automates the tasks associated with:

- Tracking and processing tip and token pools
- Managing meals and breaks through meal budget tracking
- Tracking employee skills and certifications
- Identifying and processing different rates of pay for special events

Accurately administer tips and token pools

To help you meet IRS and Gaming Industry Tip Compliance Agreement (GITCA) requirements, Kronos iSeries Gaming supports the allocation and distribution of tips and tokens. The software's automated tracking simplifies reporting and helps you comply with related labor law regulations.

Kronos iSeries Gaming's tip processing manages employees' tip reporting using either a tip compliance or tip declaration method, and allows employees to enter tips on transfers, on out punches, or after punching out. The solution also provides an intuitive setup for administering and processing token pools that includes unlimited numbers of token pools; daily and weekly token pools; hours rounding for token pool allocation; an optional carryforward setting; and a complete history of token pool entries and allocation.

Key Features of Kronos iSeries Gaming

- Manages tip declaration
- Supports token pool entry and distribution
- Processes special events
- Enforces skills and certification tracking
- Provides notification for expiring certifications

Better manage employee meals and breaks

Casino hotels often have a difficult time managing employee meals and breaks, which can end up costing them revenue. With Kronos iSeries Gaming, you can easily track how many times employees enter their designated break areas, how long they spend on their breaks, and how many meals they receive.

The solution's meal budget processing application defines a preset number of meals allowed and tracks when employees exceed the meal limit. This way, you know if employees are taking more breaks or meals than they are entitled to — and can deduct the overages from their pay when necessary.

Precisely track employee skills and certifications

To ensure that your customers are having the best gaming experience possible, you need to be certain that your dealers are knowledgeable about the games they run and have the necessary certifications. Kronos iSeries Gaming assists you by tracking employee certifications and scheduling employees by certification needs and skill sets.

The system can send alerts to both employees and their managers when certifications are about to expire. You can also apply scheduling rules with Kronos iSeries Gaming to restrict employees with expired certifications from punching in or being scheduled to work.

Easily manage pay rates for special events

Managing the pay rates associated with working special events can be challenging. With Kronos iSeries Gaming, you can specify which employees are allocated to specific events and track and manage labor by job type and employee. The solution can track employees' time as they move from event to event — and therefore manage, adjust, and accurately charge each employee's time to each shift worked.

The Kronos difference: Proven success in gaming

Kronos iSeries Gaming is an integral component of Kronos for Gaming, a comprehensive workforce management solution that gives casino hotels the ability to grow with control while delivering superior and consistent customer service.

Our leading technology scales to the largest organizations with thousands of employees and provides flexibility to meet the particular needs of your casino hotel. And our integrated suite of products — including time and attendance, absence management, scheduling, talent management, and biometric data collection — is both easy to use and easy to own.

Kronos for Gaming's technology is complemented by an expert services team whose deep knowledge of Kronos solutions, depth of experience in casino hotels, and knowledge gained from successful enterprise implementations can help you achieve a rapid and successful deployment.

For more information about Kronos iSeries Gaming or our comprehensive Kronos for Gaming solution, please contact your local sales representative or visit www.kronos.com/gaming.



Experts at Improving the Performance
of People and Business™